

Customer Verify

For Phoenix Cart by frankl

Features:

- Adds an extra layer of security
- Send One Time Passcode to customers email when they register.
- Enable login with Email and One Time Passcode rather than Email and Password.

Subscribe to an SMS API service to enable these features:

- Send One Time Passcode to customer via SMS and/or email when they register.
- Enable login with Mobile Phone Number and One Time Passcode rather than Email and Password.
- Send customer an Order Process SMS when they place an order.
- Send customer an Order Update SMS when you update an order (each order status is customisable).
- Send customer ad-hoc SMS notifications from admin order edit and admin customer edit pages.

Installation:

- **BACKUP YOUR DATABASE AND FILES**
- Copy all files in the catalog directory to your Phoenix Cart server, retaining folder structure
- If you want to enable login module, go to **Modules -> Content -> Install Module** and install the **Login with SMS/Email code** module.
- Go to **Admin -> Customers -> Customer Verify** and choose your settings (see below).
- That's it, done!

You can use this addon only for email verification, or subscribe to a SMS API service and send SMS messages too.

Note:

I have used [Clicksend](#) since 2022 and they have been good value and very reliable (and you can test for free), however you can easily find other providers with a simple Google search.*Note I may receive a small commission if you sign up for a paid account at Clicksend.

They have a free trial account so you can test this addon. In the setup examples I'll be using their URL.

Settings

Status

Enable or disable the addon.

SMS Server Settings

SMS API URL – enter here the URL from your SMS service provider.

This addon enables seamless SMS notifications using HTTP GET or POST methods, ensuring compatibility with most SMS API providers, including ClickSend.

Configuring the SMS API URL

Many SMS providers offer a simple URL-based method for sending messages. For example, ClickSend provides the following HTTP POST request format:

```
https://api-mapper.clicksend.com/http/v2/send.php?method=http&username=clicksend_user_name&key=your_clicksend_api_key&senderid=your_clicksend_sender_id&to=_MOB_&message=_TEXT_
```

In this example, the placeholders include:

- **username** → Your ClickSend account username
- **key** → Your ClickSend API key
- **senderid** → Sender ID (optional, depends on your ClickSend settings)
- **to** → Recipient's phone number (**_MOB_**)
- **message** → SMS content (**_TEXT_**)

While some fields are provider-specific, the addon only requires two dynamic variables:

- **_MOB_** → Recipient's phone number
- **_TEXT_** → Message content

Setting Up the SMS URL

To enable SMS notifications, you must enter the SMS API URL provided by your SMS service provider. This configuration determines how messages are sent from your store.

1. HTTP GET API Configuration

Most SMS providers offer a URL-based method to send messages via HTTP GET. The API URL should include placeholders for the recipient's mobile number and message text.

Example GET Request:

`http://example.com/sendsms.jsp?user=user&password=password&mobiles=_MOB_&sms=_TEXT_&senderid=abc`

- **_MOB_** → Placeholder for the recipient's mobile number

- **_TEXT_** → Placeholder for the message content

How to Configure:

1. Copy the SMS URL provided by your SMS vendor.
2. Replace the mobile number with **_MOB_** and the message text with **_TEXT_**.
3. Enter this URL in the SMS API URL field.
4. Select GET as the HTTP Method.
5. Click Save to apply changes.

2. HTTP POST API Configuration

Some SMS providers require key-value pairs instead of a direct URL. This method is used with HTTP POST requests.

Example POST Request:

- Base URL: `http://example.com/sendsms.jsp``

- Required Parameters:

- **user** → Your SMS account username

- **password** → Your SMS account password

- **mobiles** → The recipient's phone number

- **sms** → The message text

- **senderid** → The sender ID provided by your SMS provider

How to Configure:

1. Enter the Base URL and parameters in the SMS API URL field.
2. The addon will automatically insert **_MOB_** and **_TEXT_** in the required parameters.
3. Select POST as the HTTP Method.

4. Click Save to apply changes.

Example POST URL Format:

`http://example.com/sendsms.jsp?user=user&password=password&mobiles=_MOB_&sms=_TEXT_&senderid=1`

Selecting the HTTP Method

In the HTTP Method dropdown, choose the correct option:

- **GET** → Use this if your SMS provider supports GET requests.
- **POST** → Select this if your provider requires key-value pairs for SMS sending.

After selecting the appropriate method, click Save to finalize your settings.

Note: The structure of the SMS API URL for GET and POST is very similar. Ensure that your API URL contains the correct placeholders (`_MOB_` and `_TEXT_`) for the addon to function properly.

Test SMS

Once you have entered the SMS API URL and the HTTP Method, you can send a test SMS.

1. Enter the recipient's mobile number in the designated field.
2. Type the SMS message you want to send.
3. Click the "Test" button to send a test message.

Checking the Response:

- If the SMS API is configured correctly, the response from the SMS provider will be displayed below the test button.
- If the SMS is not delivered or an error message appears, review the response and verify your API settings.

Troubleshooting:

If you encounter an error, contact your SMS service provider for assistance.

Bulk SMS Settings

These are currently not in use. Coming soon!

OTP Registration Settings

Verification

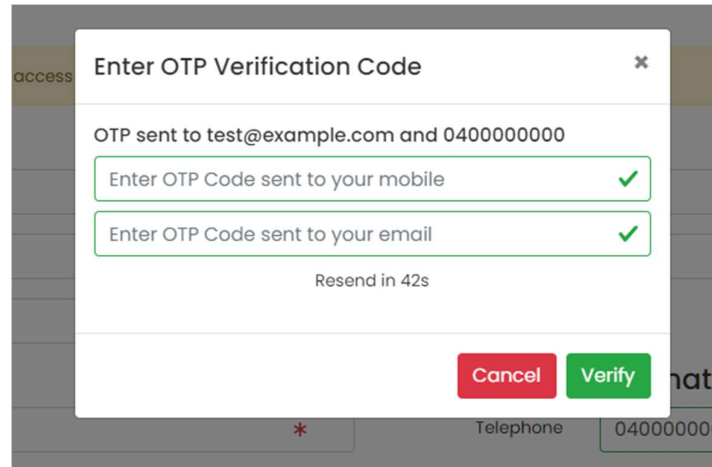
Enable or disable sending a One Time Password when users register on your website.

Send verification via

You can choose between email only, mobile only, or email and mobile. Note that if you have not set up an SMS API, you cannot use mobile to verify.

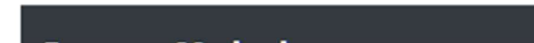
Customer fills in registration page as per normal, once they press submit a modal will show where customer can enter their email only, mobile only, or email and mobile OTP. Below shows both.

Mobile field will only show if phone number is an actual mobile number. Landline numbers will bypass verification.



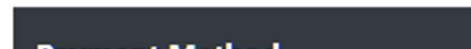
Note: User can also bypass OTP verification by turning off javascript. In that case, their phone number and/or email will have an Unverified badge on their order and customer info page.

0400 000 000 **Unverified**
test@example.com **Unverified**



Simply click on the badge to verify if you know customer is safe, database will be updated.

0400 000 000 **Verified**
test@example.com **Verified**



Verification Template

This is the template used for both SMS and email. Ensure you have the placeholder **_OTP_** in the template as this is replaced with the actual One Time Password that is generated.

Most SMS API providers charge by the character, so keep it succinct if you want to save money 😊

OTP Login Settings

Verification

Enable or disable sending a One Time Password when users login on your website. If disabled, the login module will not show.

Send verification via

You can choose between email only, mobile only, or email and mobile. Note that if you have not set up an SMS API, you cannot use mobile to verify.

If customer enters a landline number in the login module (on login.php) and clicks on Get code, an error message will be displayed.

Send me a code to login

E-mail or Mobile
Phone Number

990000000

 *

Get code

This is not a valid number. Please enter a valid mobile number.

Code

Code we sent to your email or your mobile

 *

Sign In

Otherwise, if they enter their email (or telephone number if SMS has been set up) they will receive a code.

Send me a code to login

E-mail or Mobile
Phone Number

test@example.com

 *

Resend in 51s

Code sent to test@example.com

Code

Code we sent to your email or your mobile

 *

Sign In

If their number can't be found in the database, they will receive an error.

The image shows a login verification interface. At the top is a light blue button labeled "Send me a code to login". Below it, there are two input fields. The first field is labeled "E-mail or Mobile Phone Number" and contains the text "0400000000". To the right of this field is a yellow circular icon with a red dot and a red asterisk. Below the first field is a teal button labeled "Get code". Underneath the "Get code" button, a red error message reads "Could not find that email or mobile phone number..". The second input field is labeled "Code" and contains the text "Code we sent to your email or your mobile". To the right of this field is a yellow circular icon with a red dot and a red asterisk. At the bottom of the form is a large blue button labeled "➔ Sign In".

Customer enters the code they received into the relevant input box, and clicks on Sign in. If all is correct, they will be logged in.

Login verification Template

This is the template used for both SMS and email. Ensure you have the placeholder **_OTP_** in the template as this is replaced with the actual One Time Password that is generated.

Most SMS API providers charge by the character, once again keep it succinct if you want to save money 😊

Order SMS Settings

Order SMS

Enable or disable sending an SMS when customer places an order. If you haven't set up an SMS API, leave this disabled. Otherwise, if the customer has a mobile number an order confirmation will be sent to the customer's mobile phone.

Order SMS Template

- **_NAME_** → Placeholder for customers first name
- **_ORDERID_** → Placeholder for the order id
- **_AMOUNT_** → Placeholder for the order total

When addon was installed, this default template was created.

Hello **_NAME_**, your Test Store order #**_ORDERID_** has been received for amount **_AMOUNT_**.

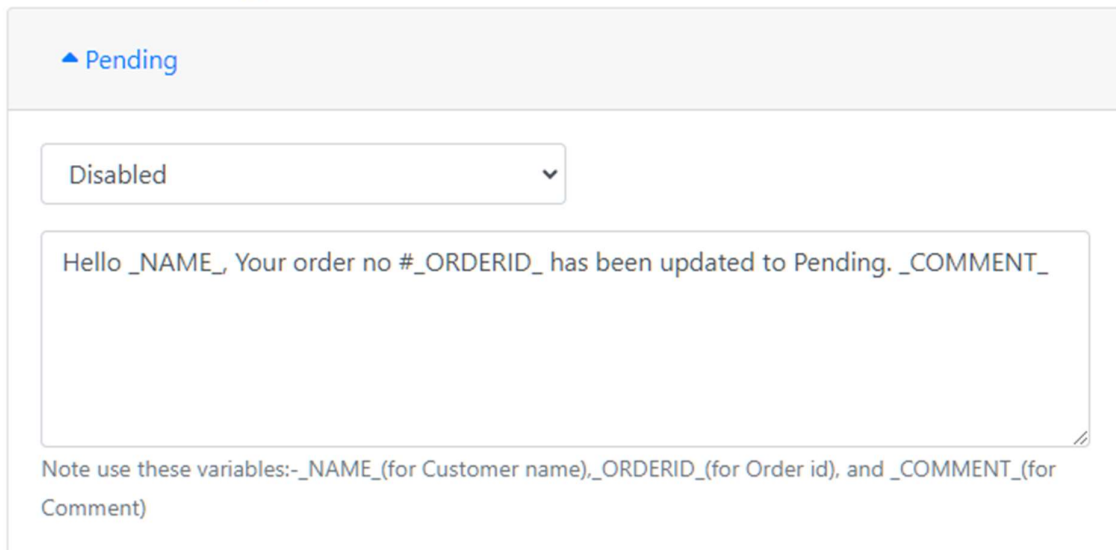
Feel free to change it, keeping in mind the placeholders will be replaced with actual information from the order.

Order Update SMS Settings

Order Status SMS

For each order status you can choose to send an SMS to the customer (if they have set a mobile number in their account) when updated. If you haven't set up an SMS API, leave all these disabled.

Click on each order status to update.



The screenshot shows a settings panel for the 'Pending' order status. At the top, there is a header 'Pending' with a blue upward arrow. Below this is a dropdown menu currently set to 'Disabled'. Underneath the dropdown is a large text area containing a template message: 'Hello _NAME_, Your order no #_ORDERID_ has been updated to Pending. _COMMENT_'. At the bottom of the text area is a small icon of a pencil. Below the text area, a note states: 'Note use these variables:- _NAME_(for Customer name), _ORDERID_(for Order id), and _COMMENT_(for Comment)'.

- _NAME_ → Placeholder for customers full name
- _ORDERID_ → Placeholder for the order id
- _COMMENT_ → Placeholder for the order comment

When addon was installed, templates were created, for example:

Hello _NAME_, Your order no #_ORDERID_ at Test Store has been updated to Pending. _COMMENT_.

Feel free to change it, keeping in mind the placeholders will be replaced with actual information from the order.

Comment will only be added if Notify Customer and Append Comments are set as true.

Notify Customer ☒ This will notify the customer that their order has been updated.

Append Comments ☒ This will append your comments to the order and the email.

Once changed, click on the Save button.